



The National Deaf Children's Society

Presentation Aims

Provide you with information about...

- The National Deaf Children's Society
- The role of Advice and Guidance Officers
- How we can support Deaf children and young people and their families

Who am I?

Insert name here

- **Bal Kaur**

My job

- **Advice and Guidance Officer (AGO)**
- **I cover the West Midlands area**
- **I have worked with NDCS 12 year plus.**

Who are we...



...the leading charity for deaf children. We're here for every deaf child who needs us – no matter what their level or type of deafness or how they communicate...

Who are we...



Our vision

- Our vision is a world without barriers for every deaf child.

Our values

- Families: We help families give the best possible support to their deaf child every step of the way.
- Children: Deaf children and young people are at the heart of our work. We make sure their needs come first, and we help others do the same.
- Choice: We give expert unbiased support to help deaf children and their parents make informed choices about their lives.
- Challenge: We work together with others to positively challenge unfairness.

Who are we...

Our beliefs

- Deaf children can do anything other children can do, given the right support from the start.
- Effective language and communication skills lie at the heart of deaf children and young people's social, emotional and intellectual development.
- Families are the most important influence on deaf children and young people, and need clear, balanced information to make informed choices.
- Deaf children should be involved in decisions which affect them as early as possible.
- Deaf children should be valued by society and have the same opportunities as any other child.

Our service

- Deaf children & Young people (0-18)
- Deaf Young Adults (19-25)
- For families
- For professionals

[Home](#) > [Our services](#) > Services for families

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Services for families

Families are the most important influence on deaf children and deaf young people, and families need clear, balanced information to make informed choices



Helpline

Our Advice and Guidance Helpline team can point you in the right direction for deafness related issues



Advice and Guidance Officers

Find out more about the support we can offer to you



Education Appeals Specialists

If you're challenging a decision or starting an appeal we may be able to help you



[Home](#) > [Your Community](#)

Your Community



Welcome to Your Community

Staying connected online is now more important than ever. This online forum is Your Community, a safe place to get tips, ask questions, share experiences and connect with other parents and carers of deaf children and young people.

Everyone can benefit from reading the threads and comments in Your Community but only National Deaf Children's Society family members will be able to start a new thread or reply to a comment.

Membership is free. If you haven't registered on the website yet please click on the 'Join us' button. If

[Login](#)

[Join us](#)

Some other services

For deaf young people

- Get involved!
- Deaf identity
- Education
- Online mentoring
- Campaigning
- Youth Advisory Board



THE BUZZ

FOR DEAF YOUNG PEOPLE

Age 12 and under enter

Age 13 and over enter

About The Buzz

Parents

Information for over 18s

Professionals



National
Deaf Children's
Society

WELCOME TO THE BUZZ

The Buzz is the only website for deaf young people aged 8 to 18 in the UK. Get information and support, read inspiring stories and connect with other deaf young people now!

AGE 12 AND UNDER
ENTER HERE

AGE 13 AND OVER
ENTER HERE



[Home](#) > [Our services](#) > Services for professionals

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Services for professionals

We offer a wide range of services for professionals who work with deaf children and young people. These include information resources, training courses, and conferences. We also offer a range of programmes that we can deliver directly to your service users.

Training courses, events and conferences

Sign up to one of our training courses, events or conferences to help build your knowledge and skills of working with deaf children and young people.



Training courses

Have a look at our range of courses for professionals to support deaf children.



Information sessions

Join our free online information sessions about how to support deaf children during this time.



Early Years Networking Groups

Meet other practitioners working in early years settings and develop your expertise.



Advice and Guidance Officers

What we do

- We support Deaf children and young people from 0-25
- We provide advice and guidance on a range of issues
- This can take the form of direct contact with the Deaf children and young people themselves
- As well as supporting the family.

Advice and Guidance

We give advice and guidance on a range of issues including:

- Education
- Social Care
- Health and Childhood Deafness
- Discrimination
- Disability Benefits
- Technology

We empower families and where appropriate the Deaf children and young people to make informed choices

We also...

- inform families of local services, events and activities
- raise awareness our services, including our work with professionals
- provide links to other NDCS services such as our appeals specialists team
- connect families with their NDCS local groups
- highlight issues families face with our national policy and campaigns team and our local engagement team

How we do this

- Home visits to priority families
- Remote support for families using digital tools such as FaceTime, Zoom or Teams
- Supporting some families during in person meetings
- Attendance at community based events

How to contact us

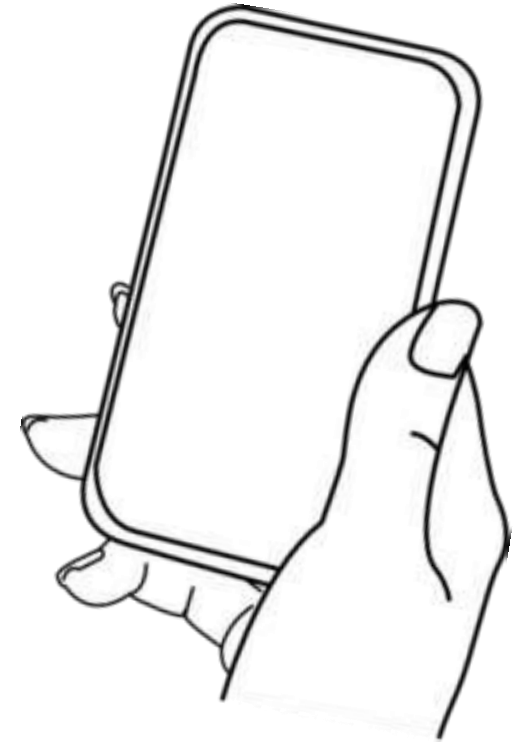
- **Telephone:** 0808 800 8880* (voice /text)

Monday to Thursday: 9am-5pm

Friday: 9am – 12:30pm

* This number is free from all landlines and major mobiles companies

- **Email us:** helpline@ndcs.org.uk
- **Live chat:** www.ndcs.org.uk/livechat
- **Web:** www.ndcs.org.uk
- **Video Relay Service:** SignVideo
- **3rd party referrals**



Thank you
Any questions?

Any feedback?

<https://cypteam.typeform.com/agopres>